

Personal Lines Claims Reporting Contact Information

Insurance Company	Claim Reporting Numbers/Hours of Operations			Online Claim Reporting	Email Claim Reporting
	Telephone Number	Fax Number	Hours	Website	Email
ACE Private Risk Services	1-800-945-7461	1-800-678-9847	24/7		prsfirst_reports@acegroup.com
ACE Private Risk Services Cat Losses	1-800-778-1629	1-800-678-9847	24/7		enewloss@nationwide.com
AIG	1-888-760-9195	1-866-947-1512	24/7		
America First	1-877-263-7890	1-866-445-4304	24/7		
Auto Owners	573-875-1290	1-573-875-1281	24/7		
Chubb	1-800-252-4670	1-800-300-2538	24/7		
Cincinnati	1-877-242-2544				
Cincinnati Glass	1-877-588-4527				
Citizens	1-866-411-2742		24/7		
Condon & Skelly	1-866-391-9675	1-800-393-8104	8-8 EST		
Electric Insurance Company	1-866-424-6201	1-978-236-5913	24/7		
EMC Insurance Company	1-888-362-2255	1-888-992-5140	24/7	www.emcins.com	kansascity.claims@emcins.com
Encompass Insurance	1-800-588-7400		24/7	Click here.	
Fair Plan Illinois	1-312-861-0385	1-312-861-0485	8:15 to 4:30	www.illinoisfairplan.com	
Fair Plan Missouri	1-314-421-0170	1-314-421-2575	8 to 4		uw.mpif@swbell.net
Fidelity National Flood	See Wright Flood				
Fidelity National Property & Casualty	See Stillwater Insurance				
Fireman's Fund	1-888-347-3428		24/7		
Fireman's Fund Glass	1-888-347-3428	1-888-277-4913	24/7		
Fireman's Fund Roadside Assistance	1-866-386-3869		24/7		
Foremost Insurance Co.	1-800-527-3907		24/7	www.foremost.com	

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Hagerty Insurance	1-800-922-4050		24/7		claims@hagerty.com
Hartford	1-800-327-3636	1-866-809-1955	24/7		agentfaxreporting.claim@thehartford.com
Hartford Glass Only	1-877-687-1279		24/7		
Hartford Roadside	1-800-322-7789				
Lititz Mutual	1-800-626-4751	1-866-420-0264	24/7		lititzclaims@lititzmutual.com
Lititz Mutual - new claims only	1-855-725-5642	1-866-743-1546			
Metropolitan	1-800-854-6011	1-866-282-9186	24/7		myclaim@metlife.com
Nationwide (Allied)	1-800-421-3535	1-800-554-2899	24/7		
Nationwide Private Client	1-855-473-6410		24/7		privateclient@nationwide.com
Ohio Casualty	1-877-263-7890		24/7		
Progressive	1-800-288-6776		24/7	www.progressive.com	
Progressive (additional number)	1-800-274-4499				
Progressive Roadside Assistance	1-888-776-2778		24/7		
Pure	1-888-813-7873		24/7		
Safeco	1-800-332-3226		24/7		
Safeco Roadside Assistance	1-877-762-3101		24/7		
Secura	1-800-318-2136	1-800-318-2209	24/7	www.secura.net	claimappleton@secura.net
Secura Glass	1-800-828-7047		24/7		
Secura Roadside Rescuer	1-800-828-7047		24/7		
Selective Flood	1-877-348-0552		24/7		
State Auto	1-800-766-1853	1-888-999-8095 (Tow bills Only)	24/7	www.StateAuto.com	
State Auto (Glass Only Claims)	1-888-504-4154 x 4154				

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Stillwater Insurance	1-800-220-1351	1-800-491-7683	24/7		
Travelers	1-800-252-4633		24/7	www.travelers.com	
Travelers Glass	1-866-878-4527		24/7		
Wright Flood	1-800-725-9472	1-877-270-4329	24/7	www.wrightflood.com	